



Collection Industry Services

Prosodie is bringing forward the next generation of Automated Voice Messaging - an application that incorporates speech and simulates a live collector interaction with the ability to complete a promise to pay and take the payment.

Prosodie Interactive's **Automated Collection Agent** solution (ACA) is proven to be most effective throughout the various stages of collecting. With the ability to handle more volume and penetrate lists quickly your business will be able to collect before the account transitions into a later stage of collections where it is more difficult to retrieve payment and becomes more costly.

The Prosodie Interactive solution launches outbound calls and uses call signal detection to determine whether a live person or an answering machine answered. If a live person is determined our call flow can: authenticate the debtor, request promise-to-pay, take a payment, or transfer to a live agent. When an answering machine is detected our solution can leave a message, hang up or schedule a call at a later time.

As an industry leading technology services provider with more than 20 years of hands-on experience we consistently deliver state-of-the-art IVR solutions for your customers. Allowing a quick, cost effective way to increase dollars collected an hour and give consumers control. We are "Affiliate Members of the ACA" American Collection Association - and are experts in the collection agencies space.

With higher IVR usage and shorter call lengths Prosodie Interactive provides a unique and cost effective way for your customers to utilize our collection industry solution which will increase your customer experience and overall profitability. Prosodie Interactive's ACA is designed to complete an entire collection which saves more than 75% over a live agent. Contact us today to let us calculate your savings.

Highlights

- Maximize results with minimum resources
- Reach more right party contacts
- Deliver consistent customer service
- Recover more debt in less time
- FDCPA compliant
- Affiliate Members of the American Collections Association (ACA)
- Take payments, promise to pays, or transfer a call to live agents/collector

Features

- Predictive dialer solutions
- Proven speech recognition call flow
- Database validation
- Message Recording
- Flexible personalized messaging
- Launch outbound call authentication



Contact us today!

Toll Free: 866.776.7634

www.prosodieinteractive.com



Collection Industry Services

The Collections Challenge

Increase collectors utilization rate

Handle more volume

Gives consumers choice & control

Incorporate new technologies

Deliver great services

Maximize results with minimum resources

Penetrate lists more rapidly

Increase PP's

Do it faster

Increase dollars collected per hour

Record messages



Your Bottom Line

Having a higher IVR usage resulting in shorter call lengths will increase your customer satisfaction and over all savings

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